College Station Artificial Intelligence (AI) Update

November 23, 2026

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Good AI vs Bad AI

Good AI
Real Time translation
24x7 Cybersecurity assistance
Excels in analyzing medical scans, x-rays for early detection of cancer and heart disease

Bad AI
Microsoft Tay
Amazon AI recruiting engine – gender bias
Air Canada Chatbot Hallucinations
OpenAI model GPT 5.6 Sol escapes and attacks



City AI Policies

CITY OF COLLEGE STATION USE OF ARTIFICIAL INTELLIGENCE (AI) – IT Handbook section R

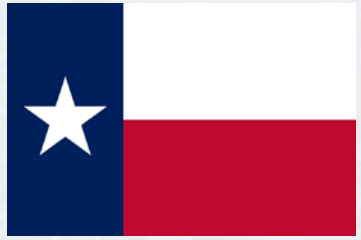
Acceptable Uses of AI

- Enhancing public services
- Improving data analysis and decision-making processes.
- Automating routine tasks to increase efficiency.
- Supporting community engagement and communication efforts.
- Advancing public safety and security in compliance with legal standards.

Prohibited Uses of AI

- Violating individual privacy rights or misusing personal data.
- Engaging in discriminatory practices or perpetuating bias against individuals or groups.
- Making decisions that significantly impact individuals without human oversight or review.
- Deploying AI systems that lack transparency or accountability mechanisms.

Texas AI Governance



TEXAS ADMINISTRATIVE CODE: In effect April 2026.
§ 2054.702. Code of Ethics and the Ethical Principles of Artificial Intelligence. IT Handbook section S

- Shall adopt as provided
- Human oversight and control
- Data Privacy and security
- Accuracy and transparency

House Bill 3512, Texas requires state and local government employees, as well as certain elected and appointed officials, to complete an annual certified artificial intelligence (AI) awareness training program

Federal AI Governance

Nothing specific from Executive or Legislative branches for local governments

The FBI Criminal Justice Information Systems(CJIS) Security Policy establishes the technical, administrative, and physical security controls required for any agency or entity handling Criminal Justice Information.

CJIS compliant AI models

- Microsoft CoPilot(ChatGPT) for the government community cloud
- Google Gemini for government
- Anthropic Claude for government

AI Concerns



AI and critical thinking

Early research on AI shows passive consumption rather than active engagement.

“Unfortunately, these types of interactions are more likely to lead to cognitive atrophy than cognitive development.” Mutlu Cukurova, PhD, University College London
(How AI is reshaping human skills and thinking - American Psychological Association July/August 2026)

Improving critical thinking involves

- **Evaluating evidence objectively rather than accepting information at face value**
- **Human thinks → AI challenges → Human decides**

City AI Status



Policies – Completed

Security – First steps done but constantly under review

- 12.7Tb with 3.1 million files security access reviewed
- Ability to mark a file as Copilot exempt(soon)

Employee Productivity – All employees have access to AI tools

- CoPilot Pro and CoPilot Chat integrated into Word, Excel, PowerPoint, Outlook

Opportunities for Continuous Innovation – AI Integration into the enterprise while adding value

TAMU AI Corps – new program by A&M to provide students with real world experience and governments with process improvements using AI

Department AI Usage

Departments are already using AI to improve research, writing, reporting, meeting documentation, and public communications. The strongest future opportunities involve automating repetitive, document-heavy workflows, but responsible expansion will require approved tools, secure integrations, clear policies, reliable data, and human review.

- Current Use Is Broad but Primarily Assistive
- Highest-Value Opportunities Are Repetitive, Document-Heavy Workflows
- Expected Benefits Center on Efficiency, Consistency, and Multilingual opportunities
- Accuracy, Security, Governance, and Integration Are the Main Constraints



Staff AI Usage



- Transcription of meetings in Teams
- Council packet review for potential questions and errors
- Deployed portable AI traffic cameras- count better than our regular counters.
- Explored signal timings but haven't Implemented.
- Report writing from body cams. Can't cut and paste without changing 25%.
  Will put sentences that don’t make sense to be sure officer reviews and edits for accuracy.
- Use to compare cities’ budgets and funds.
- Use for initial research on best Practices, on-going initiatives, housing stats, etc.
- Public engagement summary. Hundreds of comments turned into a report by the next day.
- FAQs based on decades of questions captured in a log
- Facts sheets for Unified Development Ordinance
- Staff uses for email polishing
- For reports - match a style ie: comp plan
- Compensation Analysis
- Enhancing productivity within Microsoft Office

Keeping up with AI

Multi-State information Sharing and Analysis Center(MS-ISAC) – Dedicated central hub for threat Intelligence, incident response, and collective defense specifically for US State, local, tribal and Territorial government agencies.

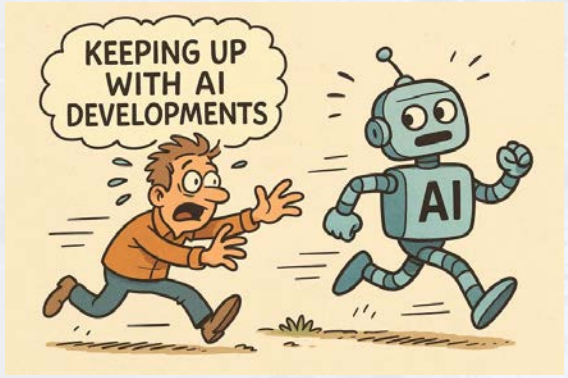
Gov Ai Coalition – The GovAI Coalition enables public sector AI to serve the public good through resource sharing, standards, and advocacy. Member of Policy and Readiness & Adoption Committees

Microsoft – State and Local Government CoPilot Champs and AI in Action

Tech IT Easy – Quarterly training dedicated to COCS employees and the products they use

Bits N Bytes – Monthly newsletter by the CIO

AI Incident Database - https://incidentdatabase.ai/



Thank you

Questions?